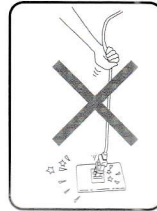


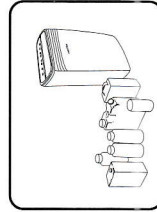
CONDITION	POSSIBLE CAUSE	POSSIBLE SOLUTION
Unit cannot be switched on	<ul style="list-style-type: none"> The power plug is not connected properly. The water tank is full. Water tank not placed properly. Power plug or cord damaged. Motor may be malfunction. 	<ul style="list-style-type: none"> Insert the power plug into the main supply again. Remove the water tank and empty it, then replace it into the unit again. Remove water tank and replace it into the unit again. Contact novita Customer Care Centre.
Fan not working	<ul style="list-style-type: none"> Low temperature or the surrounding humidity level is too low. 	<ul style="list-style-type: none"> Contact novita Customer Care Centre.
Poor performance or not dehumidifying at optimum capacity	<ul style="list-style-type: none"> 2-in-1 Air Inlet Frame & Pre-filter screen is dirty. Exceed recommended room coverage area. Exceed extraction capacity 	<ul style="list-style-type: none"> Dehumidifier does not work as effectively as in low temperature. Effectiveness of dehumidifier increases as RH increases. Clean 2-in-1 Air Inlet Frame & Pre-filter screen. Maximum room coverage area for ND328 to operate effectively: <ul style="list-style-type: none"> -Dehumidifying Up to 484 ft² or 45 m² Maximum extraction capacity for ND328 is 20 Litres/Day at 30°C/80% RH.
The RH% display is not showing the desired RH% set	<ul style="list-style-type: none"> The surrounding humidity level is lower than the desired humidity level set. The RH% is showing the current surrounding area RH%. 	<ul style="list-style-type: none"> Set the desired RH% lower than the surrounding humidity level. Press  On/Off button to view the desired RH% set.
Excessive noise	<ul style="list-style-type: none"> Unit is placed on uneven surface. Loose or foreign particles inside the unit. Sound of flowing water. 2-in-1 Air Inlet Frame & Pre-filter screen is dirty. 	<ul style="list-style-type: none"> Move unit to a level and stable surface. Contact novita Customer Care Centre. This is normal. Clean 2-in-1 Air Inlet Frame & Pre-filter screen.
Water in tank overflows	<ul style="list-style-type: none"> Water tank may be damaged. Float for water auto-sensor is not in place. Internal drainage passage is blocked or obstructed. 	<ul style="list-style-type: none"> Replace the water tank. Replace or adjust the float. Contact novita Customer Care Centre.
LCD Screen display flashes and control panel button function is disabled.	<ul style="list-style-type: none"> There may be refrigerant leakage. 	<ul style="list-style-type: none"> Turn off the unit and contact novita Customer Care Centre.

□ It is recommended to confine to the stated recommended coverage area for effective and optimum dehumidification performance.

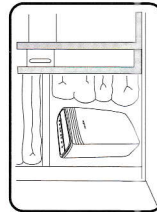
 As a compressor protective feature, in the event when the compressor is deactivated during operation, there will be a 3-minute delay for the compressor to begin its operation once again.



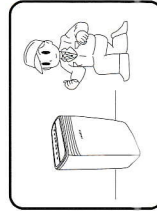
DO NOT pull or tug the unit by the power cord to prevent safety hazards or damage to the unit.



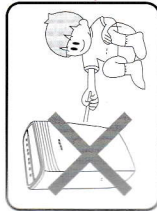
Keep the unit away from flammable liquids.



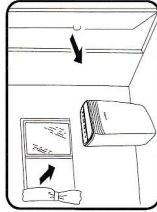
Refrain from placing the dehumidifier in confined closets.



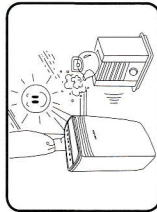
Servicing should only be conducted by professional service technicians.



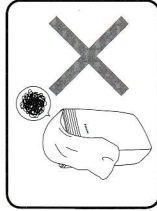
DO NOT insert any foreign objects into any crevices of the unit.



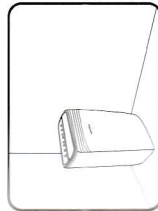
For maximum efficiency, ensure that the dehumidifier is placed in an enclosed area with windows & doors firmly shut.



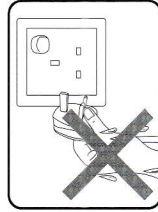
Keep the unit away from direct sunlight or any heat source.



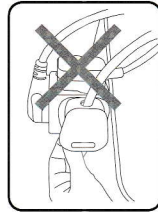
DO NOT block the air inlet & outlet when the unit is operating & DO NOT drape any garments or fabrics on top of the unit for drying purposes.



DO NOT handle the unit or the power cord with wet hands.



Refrain from overloading your power supply with multiple power plugs.



Always disconnect the unit from the power supply during transportation, maintenance or cleaning.

SAFETY INSTRUCTIONS

- Read the operating instructions carefully before using the dehumidifier & keep it for later reference.
- Persons who are not familiar with the operating instructions, as well as children & persons under the influence of medication, alcohol or drugs are not advised to operate the dehumidifier, or are only advised to operate it under supervision.
- DO NOT use the dehumidifier if there is any damage to the unit or power cord.
- Only operate the unit when it is completely assembled & on a stable surface. Placing the unit on uneven surfaces can result in water leakages or additional noise.
- DO NOT handle the unit with wet hands.
- Always use the correct power supply.
- DO NOT insert any foreign objects into any crevices of the unit.
- Keep the unit away from direct sunlight or heat sources.
- Disconnect the dehumidifier from the power supply:
 - When emptying the water tank
 - Before cleaning
 - During assembly or dismantling the unit
 - Before moving the unit
- Repairs of appliance should only be done by qualified service technicians. Improper repair work can cause considerable danger to the user.